SG International Development and NHS Scotland Global Citizenship Programme

Wales Africa Health Conference
Cynhadledd Iechyd Cymru Affrica
Temple of Peace, Cardiff
This presentation ...

- Outlines SG International Development priorities
- An outline of our approach to embed Global Citizenship in NHS Scotland
The SDGs are embedded in the Scottish International Development strategy.

“Scotland will contribute to sustainable development and the fight against poverty, injustice and inequality internationally”

“Take a holistic “do no harm” approach to sustainable development, recognising that Scotland and the modern world are interdependent and our choices and actions may have repercussions for people and communities locally, nationally and internationally”.
“Empower our partner countries through development work which needs-led, respecting of human rights and guided by national priorities, capacities and levels of development”

Harnessing Scottish expertise e.g. skills sharing through NHS Scotland global health work contribution

Partner Countries – Malawi, Zambia, Rwanda and Pakistan not at the exclusions other countries.
Staff from across all staff groups in NHS Scotland make a significant personal and professional contribution to global health work – and generally this work is in their own time and often there has been with limited support and co-ordination.
NHS Scotland Global Citizenship Context

Report produced by Royal College of Physicians and Surgeons of Glasgow (RCPSG)

“Global Citizenship in the Scottish Health Service”
Professionalising coordination and support:

The Scottish Government should consider professionalising and resourcing coordination and support of global health work at a national level.
Recommendations for NHSScotland

- **A strategic approach:** consider articulating a strategic approach to global health engagement which embraces global citizenship in the Scottish health service.

- **Maximise benefit:** consider exploring how the personal and professional benefits of global health work could best be maximised in the Scottish health service.

- **Ensure effectiveness:** should support global health work which is needs-led and follows principles of effective partnership working.
Recommendations for NHSScotland

- **Value collaboration:** consider committing to collaborative engagement and advocacy on global health issues.

- **Local commitment:** consider asking all Health Boards to articulate a focused organisational commitment to global citizenship.

- **Define support mechanisms:** in partnership with Health Boards, consider defining support mechanisms for international volunteering.

- **Set expectations:** consider articulating expectations of Scottish health service workers when engaging in global health work.
Health and Social Care Management Board welcomed the RCPSG report and commissioned the development of a national programme to co-ordinate NHS Scotland's contribution to Global Citizenship.
Contribute to the wider Scottish Government International Development Strategy, in particular the commitment to support capacity strengthening in the area of health.

Support and encourage NHS staff to participate in global health work both at home and abroad.
Programme Board leads and oversees the Programme.

Scottish Global Health Co-ordination Unit (SGHCU) promotes, supports and nationally co-ordinates the delivery of the programme.
NHS Scotland Global Citizenship Coordination Unit

Established December 2017
John Brown, Chair Board

Unit
Kerry Chalmers, Programme Manager
Anisa Omar, Policy Manager
Bernie O’Hare, Professional Adviser
Mike Mckirdy, Professional Adviser
Paul Gowens, Professional Adviser
Communication and Engagement

- Champions Network
- People Register
- Mapping and directory
Mapping - Challenges at home

- Recognition
- Time off
- Funding
- Sharing learning and networking to benefit projects
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<th>Concerns relating to home/work</th>
<th>Action/ work stream of the SGHCU</th>
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<tr>
<td>Recognition of overseas work</td>
<td>Raising awareness of the importance of NHS Scotland’s contribution to Global Health work. Ways to capture the benefits gained from global health work; Individual, Host and NHS Scotland.</td>
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<td>Time off NHS to work overseas</td>
<td>HR Policies and procedures to allow NHSScotland staff and volunteers to contribute to Global Health work.</td>
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<td>Securing funding/ costs of volunteering</td>
<td>A directory of funding streams with guidance for NHS Scotland staff available on the SGHCU website Proposal writing guidance A directory of organisations to consider regarding volunteering</td>
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<td>Shared learning and networking to benefit projects</td>
<td>A searchable directory of existing health partnerships Annual national networking event Support regional networking and educational events led by local networks Catalyse the development of a digital network for NHS Scotland staff to share opportunities to get involved in Global Health work and share knowledge and best practices.</td>
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Organisational benefit and Knowledge transfer

✓ Individual

✓ NHS Scotland

✓ Host
Organisational benefit and Knowledge transfer

✓ NES

✓ 360

✓ Questionnaire

✓ Narrative
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<tr>
<th>Challenges and suggestions relating to the project</th>
<th>Action/ work stream of the SGHCU</th>
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<tr>
<td><strong>Logistics:</strong> Infrastructure, equipment and consumables</td>
<td>Training resources.</td>
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<td><strong>Logistics:</strong> Communication</td>
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<td>Prioritization, needs assessments and monitoring and evaluation</td>
<td>Training on needs assessment, prioritization and monitoring and evaluation.</td>
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<td>Working across sectors</td>
<td>Provide a networking hub which will support cross sectoral working.</td>
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<td>Human resource issues relating to the project</td>
<td>Preparation on how to manage challenges which are outside the control of a project.</td>
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<td>Working in a culture different than the one we are used to</td>
<td>Preparation, working within our Principles of Partnership including how to ‘do it well’ and ‘Active Global Citizenship’.</td>
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A strategic approach

- Quality strategy

The policy is based upon an agreed ambition with explicit statement of intention, and becomes the agreed “course of action”. This section describes how to develop a national quality policy, either as a stand-alone document or as part of wider national health policy.

The strategy provides a clear roadmap and outlines “how” the policy will come to fruition. Many aspects of the strategy process will take place simultaneously with policy development. This section outlines a structured, multistakeholder, data-driven process.

A number of further tools and resources can support the NQPS process. This section describes how to access and select such tools, and introduces an accompanying compendium of tools available on the WHO Global Learning Laboratory for Quality UHC.

The eight elements of NQPS

- National health priorities
- Local definition of quality
- Stakeholder mapping & engagement
- Situational analysis

Governance and organizational structure

- Safety
- Effective
- Integrated
- Efficient
- Accessible
- People centered
- Equitable

Quality indicators & core measures
Equipment

- Donations
- WHO and THET Guidance
- Expertise
- NHS Board policies
- Suppliers
Ongoing Work – local

- Champions – > 150 across NHS boards with experience in global health work and who lead local initiatives to engage with global citizenship

- People register – > 130 NHS staff keen to be involved, no experience but have skills, expertise and interest.
Next Steps

- National engagement opportunities e.g. Event “NHS Scotland Global Citizenship” on 2 November 2018

- Educational events – ideally regional and online

- Developing policy options for health partnerships and NHS Boards using -
  - ‘doing it well’ approach abroad
  - ‘Active Global Citizenship’ approach at home
Comments or questions?

www.scottishglobalhealth.org